V.S.B. ENGINEERING COLLEGE, KARUR

Department of Management Studies (MBA)

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QUESTION BANK

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<u>Subject I – BA 7402 - Business Ethics - Corporate Social Responsibility & Governance</u>

UNIT – I INTRODUCTION TWO MARKS QUESTION & ANSWERS

- 1. What is Ethics?
- 2. Define ethics.
- 3. What is nature of ethics?
- 4. What is principles of ethics?
- 5. Mention the domains of applied ethics.
- 6. What is Applied Ethics?
- 7. What is Meta Ethics?
- 8. What is values and ethics?
- 9. What is important of ethics?
- 10. What do you meant by business ethics?
- 11. Write down the nature or characteristics of Business ethics.
- 12. What is source of business ethics?
- 13. What are the types of business ethics?
- 14. Write down the importance of business ethics.
- 15. What is ethical theories?
- 16. What are the non-normative theories?
- 17. What is ethical behavior?
- 18. What are the causes of ethical behavior?
- 19. What are ethical abuses?
- 20. What are the characteristics of work ethics?
- 21. What are the aspects of work ethics?
- 22. What are the benefits of public good?
- 23. What is meant by work ethics?

UNIT-II

ETHICS THEORY AND BEYOND

- 1. What is management of ethics?
- 2. What is ethical dilemma?
- 3. What are the types of ethical dilemmas?
- 4. What are the approaches in ethical dilemmas?
- 5. What are the guidelines for managing ethics in business?
- 6. Write down the ethical issues in maximizing the profit.
- 7. What are ethics for managers?
- 8. Mention the characteristics of quality managers?
- 9. What are the moral principles for manager?
- 10. What are the role and functions of ethical managers?
- 11. Who is ethical manager?
- 12. Who is unethical managers?
- 13. What is code of ethics?
- 14. What are the needs of code of conduct?
- 15. What is enron?
- 16. What are the importance of code of ethics?
- 17. What are the business issues in India context?

- 18. What are the ecology / environmental issues in Indian context?
- 19. Who commits the fraud?
- 20. How are they caught?
- 21. Write down the cost of fraud.

UNIT III

LEGAL ASPECTS OF ETHICS

- 1. What is political environment?
- 2. What is political system?
- 3. Mention the classification of political system.
- 4. What is meant by political risk? Mention its types.
- 5. Write down the implications of Political Environment for Business.
- 6. What is meant by legal environment?
- 7. How the international marketing is affected by bodies in law?
- 8. What are the kinds of legal systems?
- 9. What are the issues in legal environment?
- 10. What are the features of Indian constitution?
- 11. What are the fundamental rights?
- 12. Write down the provisions of Indian constitution pertaining to business.
- 13. What are directive principles?
- 14. What are the classifications of directive principles?
- 15. State the prominent features of MRTP
- 16. What are restrictive trade practices?
- 17. What are the prominent features of FERA?
- 18. What are the social cultural factors affecting business?
- 19. What are the features of Indian culture?
- 20. What is Indian values system?
- 21. What are the sources of Indian values?
- 22. What are the changing value system in India?
- 23. Write down the importance of values in business.

UNIT-4

ENVIRONMENTAL ETHICS

- 1. Define Environmental ethics.
- 2. What are the approaches of environmental ethics?
- 3. What are the views of environmental ethics?
- 4. What is meant by Economic Environment?
- 5. What are the components of economic environment?
- 6. List out the economic factors affecting business.
- 7. Define economic growth.
- 8. What are the elements of economic growth?
- 9. What are the stages of economic growth?
- 10. Define Economic planning.
- 11. What are the objectives of planning in India?
- 12. What are the main features of Economic planning with respect to business?
- 13. What are the objectives of Twelfth five year plan?
- 14. Define Industrial policy.
- 15. What are the natures of Industrial policy?
- 16. What are the objectives of Industrial policy?
- 17. What are the factors affecting economic growth?
- 18. What are the importance of Industrial policy?
- 19. What are the problems with Industrial policy? 20. What do you understand by chamber of commerce?
- 21. What are the advantages of chamber of commerce to businessmen?
- 22. What is CII?
- 23. What are the objectives of CII?
- 24.) What are the roles of CII?
- 25.) What are the roles of chambers of commerce?
- 26.) Write down the salient features of New industrial policy.

UNIT V

CORPORATE SOCIAL RESPONSIBILITY AND GOVERNANCE

- 1. What is corporate social responsibility?
- 2. Define Corporate Social Responsibility.
- 3. List out the need for CSR.
- 4. What are the types of CSR?
- 5. Write down the importance of CSR.
- 6. Mention the challenges of CSR.
- 7. What is meant by corporate citizenship?
- 8. What is meant by Corporate Governance?
- 9. Define Corporate Governance.
- 10. What is the need of Corporate Governance?
- 11. What are the objectives of Corporate Governance?
- 12. What are theories of Corporate Governance?
- 13. What are the Roles of SEBI?
- 14. What are the Powers of SEBI?
- 15. What are the Roles of RBI?
- 16. What the different types of Board Structures?
- 17. What you mean by Mitigate Risk?
- 18. Mention the Issues and Challenges faced by Board of Directors.
- 19. Write down the Effectiveness of Board.
- 20. Define Capital Market?
- 21. What are the Role/Functions Of Capital Market?
- 22. What are the Objectives Of Governance Rating?

UNIT – I INTRODUCTION 16 MARKS

- 1. Define business ethics. State its characteristics.
- 2. Discuss various ethical theories.
- 3. Discuss the principles of ethics.
- 4. What are the different causes of Unethical behaviour?
- 5. Explain the different kinds of Unethical Behavior in Business.
- 6. Write a detailed note on ethical abuses
- 7. How work ethics can be improved?
- 8. Briefly explain code of ethics in business.
- 9. Briefly explain Public good in ethics

UNIT 2 ETHICS THEORY AND BEYOND

- 1. Discuss role and functions of ethical managers.
- 2. Describe different ethical dilemmas.
 - a. Ethical dilemma as situations with conflict between two or more ethical principles and each solution may contain unpleasant outcomes for one or more involved parties .
- 2. Write a note on "Ethics in Practice"
- 3. "Size of the organization is may influence ethics". Comment
- 4. Elaborate environmental issues in Indian Context
- 5. 6. Give a detailed description on "Comparative Ethical Behaviour of Managers"
- 6. Briefly explain code of ethics in business
- 7. What are the various business issues in Indian Context?
- 8. Write down the guidelines for managing ethics in business.
- 9. Discuss cost of corporate ethics evaluation.

UNIT 3

LEGAL ASPECTS OF ETHICS

- 1. Briefly explain political environment.
- 2. Explain the political Set-Up in India and its major characteristics
- 3. Discuss the implications of Political Environment for Business.
- 4. Elaborate the legal environment for business

- 5. Discuss the salient features of Indian Constitution.
- 6. What are the important provisions of Indian Constitution pertaining to business? Explain
- 7. Discuss the prominent features of MRTP act
- 8. Discuss the various features of FERA.
- 9. Briefly explain Socio- cultural Environment in Business
- 10. Elaborate the features of Indian Culture and Indian Values

UNIT 4 ENVIRONMENTAL ETHICS

- 1. Describe the main features of economic planning.
- 2. Discuss the role and advantages of Chamber of commerce.
- 3. Write a detailed note on Confederation of Indian industries.
- 4. Explain the philosophy of economic growth.
- 5. Elucidate stages of economic growth.
- 6. Discuss various approaches to environmental ethics.
- 7. Elaborate impact of economic environment on business
- 8. Discuss objective and importance of industrial policy.
- 9. Elaborate New industrial policy 1991
- 10. Elucidate Five year plans.

UNIT 5

CORPORATE SOCIAL RESPONSIBILITY AND GOVERNANCE

- 1. Discuss theoretical perspective of Corporate Social responsibility.
- 2. Describe different strategies of Corporate Social Responsibility.
- 3. Elaborate evolution of Corporate Social Responsibility.
- 4. Explain business practices of Corporate Social Responsibility.
- 5. What are the various challenges of CSR?
- 6. Write a note on CRISIL corporate governance and value creation rating.
- 7. Discuss in detail governance practices and regulations.
- 8. Give a detailed description on structure and development of board.
- 9. Discuss role of capital market.
- 10. Elucidate essentials of corporate Governance.

BA7401 INTERNATIONAL BUSINESS MANAGEMENT

TWO MARKS QUESTION & ANSWERS

UNIT I

- 1. What is meant by International Business?
- 2. List out the features of International Business.
- 3. Define Internationalizing business.
- 4. Bring out the advantages of Internationalization.
- 5. Give some disadvantages of Internationalization.
- 6. Give the meaning for business globalization.
- 7. List out the factors causing globalization of business.
- 8. What are the physical and societal factors?
- 9. Give some competitive factors.
- 10. What is the Global Business Environment?
- 11. State the elements of social and culture.
- 12. List out the three types of political risk.
- 13. What are the political risks that are involved?
- 14. Give some Economic environment.
- 15. What are the implications of country attractiveness?
- 16. What are the benefits of country attractiveness?
- 17. What is meant by competitive risk?
- 18. State the term operational risk.
- 19. Give the meaning of political risk.
- 20. What is meant by economic risk.

UNIT-II

- 1) List out the purpose of GATT.
- 2) What is meant by world trade organization
- 3) Give the main name of international trade
- 4) What is dealt in article VIII status of the WTO
- 5) What is article IX of decision making.
- 6) What is meant by trade policy?
- 7) What are the export controls
- 8) What is meant by term customs
- 9) State the term international trade
- 10) What is meant by regional trade blocks
- 11) List out the four major regional trade blocks
- 12) Explain RTBs across the globe
- 13) Give some points relating to MERCOSUR.
- 14) Who are the member states of ASEAN?
- 15) Give one important goals of EU.
- 16) What are the functions of trade policy?
- 17) What are the important roles played by the WTO in the principle of trade?
- 18) List out the fundamental principles of trading.
- 19) What are the advantages of Regional trade blocks?
- 20) Give any three disadvantage of regional trade blocks.

UNIT III

- 1) What is meant by Standardization?
- 2) State the term differentiation.
- 3) What is meant by strategic options?
- 4) List the four procedures for the initial screening process.
- 5) What are the types of exporting?
- 6) What are the benefits of licensing?
- 7) Define importing
- 8) State the term exporting.
- 9) What is meant by licensing?
- 10) Give meaning of franchising.
- 11) What is FDI?

- 12) Explain joint venture.
- 13) Define organization structure.
- 14) What is meant by strategic alliance?
- 15) List the types of organization structure.
- 16) What is meant by line organization?
- 17) List out the advantages of line organization.
- 18) Give meaning of functional organization.
- 19) List the limitation of line and staff organization.
- 20) What is meant by absolute advantage?

UNIT IV

- 1) What are the four major location strategies for global production networks?
 - 2) What do you meant by the term cost production?
 - 3) What is fixed cost?
- 4) What is Average fixed cost?
 - 5) Give examples of fixed cost.
- 6) What is variable cost?
- 7) What is Average Variable cost?
- 8) What is make or buy decision?
- 9) What are the numbers which you have to consider when your propose a make or Buy decision?
- 10) What do you mean by the term supply chain management (SCM)?
- 11) Define Globalization
- 12) What is marketing strategy?
- 13) What is meant by product development?
- 14) What is political risk?
- 15) Name some sources of funds.
- 16) What are the forms of security?
- 17) What is franchising?
- 18) What are strategic orientations?
- 19) What is Training?
- 20) What is compensation?

UNIT V

- 1. What is meant by International Business?
- 2. Give any two advantages & disadvantages of International business.
- 3. What do you meant by the term conflict?
- 4. What are the main sources of conflict?
- 5. What do you mean by the term Economic Conflict?
- 6. What does value conflict involve?
- 7. What are the types of conflicts?
- 8. What is meant by Relationship conflict?
- 9. What is meant by Data conflict?
- 10. When does power conflict arise?
- 11. What is interest conflict?
- 12. What are structural conflicts?
- 13. What is value conflict?
- 14. What are the methods of conflicts resolutions?
- 15. Define Negotiation.
- 16. What are the steps in process of Negotiation?
- 17. What are the types if negotiation in an organization?
- 18. What are the active participants in promotion of global activities?
- 19. Name some ethical issues in international business.
- 20. What is Ethics?

16 MARKS QUESTIONS & ANSWERS

UNIT I

- 1. Explain in detail about the nature of international business.
- 2. Discuss about the Internationalizing business.
- 3. What are the advantages of international business?

- 4. What are the factors causing globalization of business?
 - 5. Discuss the importance and framework of international business environment.
- 6. Explain the classification of political system.
 - 7. What are the culture determinants?
 - 8. How does cultural diversity affecting international business?
- 9. What are the different types of government interventions on global business?
- 10. Differentiate between protection and liberalization of global business.

UNIT II

- 1. What is meant by international trade and investment? Explain.
- 2. Explain the promotion of Global business.
- 3. Enumerate in detail about the role of GATT.
 - 4. Elaborate about multi trade negotiation and agreements VIII and IX.
- 5. Discuss in detail about the round discussion and agreements.
- 6. What are the challenges for global business?
- 7. Explain in detail about the theories of international trade and investment.

Explain in detail about the Regional trade blocks.

- 9. List out the Advantages & Disadvantages of Regional Trade blocks.
- 10. Explain about the regional trade blocks across the globe.

- 1. Write about the International Strategic Management.
- 2. What are the areas of Strategic compulsion in international management?3. Differentiate between standardization and differentiation.
- 4. Describe the modes and problems of global portfolio Investment.
- 5. Illustrate the conflict resolution actions in International Business
- 6. What are the factors affecting negotiations in International business?
- 7. What are the advantages & disadvantages of strategic alliance?
- 8. List and explain factors affecting the selection of entry mode.
- 9. Describe the various types of organizational structures.
- 10. Explain the various performance evaluation systems.

- 1. Explain in detail about the global production.
 - 2. Describe the Location decision in global production.
- 3. Describe the make or Buy decision
- 4. Explain the global supply chain business processes
- 5. Enumerate the issues and challenges in global supply chain
- 6. What are the characteristics of global marketing?
- 7. What are the global pricing strategies?
- 8. Describe the channel members in International marketing channels.
- 9. List and explain the factors influencing channel decisions in international market.
- 10. Explain the elements of expatriate compensation

UNIT V

- 1. Explain the various sources of conflict in International business
- 2. Enumerate the conflict management styles and strategies.
- 3. What are the factors affecting negotiations?
- 4. What are the ethical issues in international business?
- 5. Describe the features of ethical model for decision making process.
- 6. Explain the importance of international business ethics
- 7. Describe the role of international agencies in negotiation.
- 8. Explain the principles of principles in applied ethical.
- 9. Explain the role of WTO in negotiation.
- 10. Discuss the conflicts resolutions actions in international business